

TIMELESS TRANSIT SOLUTIONS FOR LASTING SUCCESS

The Situation

When work began on reviving the El Paso Streetcar System in El Paso, TX, Chief Streetcar Officer, Carl Jackson, needed an experienced partner who could create thorough and accurate documentation – and do it quickly. Construction was paused as Jackson waited for necessary documents to present to the Texas Department of Transportation, so he enlisted the help of United Region Transit Services (URTS) to create the paperwork and expediate the project.

The Challenge

The El Paso Streetcar system was an unconventional project, using original 1939 streetcars that had been hauled out of storage and restored to mint condition. Older cars have idiosyncrasies that are unfamiliar to many modern transit safety companies, which meant that the team preparing documentation needed a deep understanding of the special considerations these restored cars required.

Having worked with Cynthia and Paul Scott, owners of URTS, on a previous project, Jackson knew that their team had the experience to not only prepare the documentation to get the system up and running, but also to advise on safety and operations for older vehicles.

The Solution

“The URTS team came out and assessed the entire system. They even helped with Driver Operator ergonomics and how to best deploy the vehicles based on their size and capacity,” said Jackson. “They had a comprehensive understanding of our needs, and the system’s layout and operations. They had a very short learning curve and could start on the documents more quickly.”

URTS acted as a collaborative partner throughout the entire process, helping troubleshoot problems and configure the streetcar system. They created the Standard Operating Procedures (SOPs), Standard Maintenance Procedures (SMPs), and Pre-Revenue Plan, assisted with the Safety Certification Checklist, and finished the Program Management Plan – allowing the project to achieve safety certification and enter the pre-revenue and revenue stages efficiently.



The Results

URTS helped successfully complete the El Paso Streetcar project – on time, on budget, passing all required safety certifications, and with the added value of assisting with the complications of using cars that were over 75 years old. Thanks to URTS’s skilled document drafting and assistance, El Paso Streetcar was able to reach the revenue generation stage faster than expected.

“If I were to do everything again from the start, I would have brought in the URTS team even sooner,” said Jackson. *“They cover all the bases: logistics, operations, and safety.”*

Safety Certification, Consulting, and Training for:



RAIL




BUS



STREETCAR



United Region Transit Services

 (314) 704-0104

 cscott@urts.support

 urtstransit.com